



Filing a Business Claim

FIRST NOTICE OF LOSS is the initial notification to your Carrier of your LOSS. Filing directly with your Carrier will expedite your claims process as the Carrier will assign you a Claim Number and an Adjuster.

1. If you have the name of your Carrier, please find the Carrier's Claims Department contact number or claims reporting website on the link below. Have your policy number available.
 - List of Company Claims Numbers (scroll down for a list of Carriers).
2. If you do not know or need your carrier's name and policy number, please call the following:
 - IUL Business Claims Number- **(504) 620-1764**
 - Once you have identified your carrier and policy number, call the Carrier to file your claim.
3. If you need to contact your IUL Associate, please find the IUL Personal Lines Directory below.
 - Also, you can call **(888) 899-7092** and follow the prompts:
 - Dial your IUL Associate's extension (see extension list below).
 - Or Press * and dial the first three letters of your IUL Associate's last name.

Once your claim has been filed and a claim number and adjuster have been assigned, IUL will provide assistance in co-managing your claim.

Additional Resources/Links:

- Louisiana Department of Insurance:
 - [Home \(la.gov\)](#)
 - [Filing a claim after a storm](#)
 - [final-catastrophe-claims-process-disclosure-guide-updated-12-22-22-\(1\).pdf](#)
 - [| Flood Preparation and What to Do After a Flood \(floodsmart.gov\)](#)



IUL Commercial Lines Account Managers	Direct Line	IUL Main Line 504 883-2500 Extension	Email
Brian Chandler	504 249-7475	511	bchandler@iulins.com
Cathy Pinion	504 620-1806	317	cpinion@iulins.com
Denise Leger	504 249-7475	502	dleger@iulins.com
Katherine Simmons	504 620-1810	172	ksimmons@iulins.com
Kim Lavespere	504 620-1798	507	klavespere@iulins.com
Laura Lavespere	504 620-1797	501	llavespere@iulins.com
Monique O'Neill	504 620-1794	165	moneill@iulins.com
Pam Geraci	504 620-1794	181	pgeraci@iulins.com
Shelly Hargrave	504 249-7047	510	shargrave@iulins.com
Sherri Wright	504 249-7470	174	swright@iulins.com
Timiko Thompson	504 249-7471	320	tthompson@iulins.com

IUL Producers	Direct Line	IUL Main Line 504 883-2500 Extension	Email
Bob Richard	504 620-1809	130	brichard@iulins.com
Bobby Palmer	504 620-1808	307	bpalmer@iulins.com
Chad Kropp	504 620-1805	313	ckropp@iulins.com
Chip Brockhaus	504 620-1804	806	cbrockhaus@iulins.com
Ed Schlesinger	504 620-1801	140	eschlesinger@iulins.com
Floyd Curry	337 519-6033		fcurry@iulins.com
James Richardson	504 620-1799	804	jrichardson@iulins.com
Jeffrey Kropp	504 620-1796	314	jkropp@iulins.com
Jill Tucker	504 620-1802	166	jtucker@iulins.com
Jonathan Landry	504 620-1795	202	jlandry@iulins.com
Paul Geraci	504 619-8936	182	pgeraci@iulins.com
Robbie Richard	504 620-1791	132	rrichard@iulins.com
Trey Simon	504 249-7044	310	tsimon@iulins.com

Company	Customer Service #	Claims #	Claims Email
123 OCP	support@123OCP.com	866-883-7692	
AIG International	215-255-6301	877-802-5246	
Allsouth Prof Liability Inc	337-456-8566	337-456-8566	
Amerisafe Inc	800-897-9719	800-699-6240	
AmTrust North America Inc	212-220-7120	877-207-3119	
AmWIns	225-706-4934	225-706-4934	jessica.berthelot@amwins.com
Attune - Sedgwick	888-530-4650	877-636-6996	7210HamiltonUSAAttune@sedgwick.com
Attune - NARS	800-315-6090		reportaclaim@narisk.com
Bankers Ins Group	800-627-0000	844-233-8405	bankersinsuranceclaim@mvsc.com
Bankers Flood	727-308-0496	727-308-0496	csc@bankersinsurance.com
Bass Underwriters Inc	888-422-7715	954-316-3198	claims@bassus.com , twilliams@bassuw.com
Berkshire Hathaway Homestate Co. / Guard	214-866-2484	800-639-2567	claims@guard.com
Brown & Riding Ins Services Inc	213-452-7060	213-452-7060	
<u>Burns & Wilcox Ltd</u>	504-838-9941	See List	claims@burns-wilcox.com
Care Providers Ins Services	800-761-7072	800-761-7672 x1394	
CNA Insurance Company	800-262-2000	877-262-2727	
Chubb Insurance Company	215-640-1000	800-252-4670	
CRC / SCU	800-462-9418	800-824-1709	
Distinguished Programs	888-355-4626	212-297-3172	
EBCO Aviation Underwriters Ltd	800-238-5190	800-238-5190	
ECC Insurance Brokers Inc	866-336-2077	800-238-6225 888-825-2740	
Equity Partners Ins Services	985-727-4188	#1-#5	claims@epinsurance.com
FirstComp	888-500-3344	800-362-7535	newclaims@markel.com
Forest Insurance Facilities	504-831-8040	504-831-8040	
Genesee Special Brokerage	800-282-8755	800-282-8755	
GMI Insurance	800-722-3229	800-608-1010	claims@corporateclaims.net
Gray & Company	504-888-7790	504-888-7790	
Gridiron	954-331-3036	504-331-3036	claims@gridironins.com
GuideOne Insurance	877-488-4331	888-748-4326	
The Hartford	877-853-2582	800-327-3636	www.thehartford.com/claims
Hartford Steam Boiler Ins Company	800-472-1866	888-472-5677	
Hull & Company Inc	504-830-4588	504-830-4588	claimsnola@hullco.com
Ian H Graham Insurance	800-621-2324	818-742-1430	
IMS London American	713-243-4362	713-243-4350 781-295-	
International Special Risks	781-295-0270	0270x120	
K&K Insurance Group	800-637-4757	800-237-2917	

KBK Insurance Group	800-229-5927	800-315-6090	reportclaim@narisk.com
Johnson & Johnson	800-487-7565	800-487-7565	
L.A. Xcess Ins Brokers Inc	310-405-0001	310-405-0001	
LA Restaurant Association	504-454-2277	504-454-2277	
		888-568-6455 /	
LA Citizens Property Ins Corp	888-568-6455	504-831-6930	
LA Home Builders	800-272-9912	800-272-9912	
LA Home Builders Bldrs Risk	885-442-2467	885-442-2467	
LA Home Builders GL refer to Risk Management Services	800-351-7475	800-351-7475	
LA Workers Compensation Corp	225-924-7788	800-519-7787	onlineclaims@lwcc.com
Liberty Mutual	800-607-4094	844-325-2467	businesslinesclaims@libertymutual.com
Liberty Mutual/Middle Market National Claims	800-607-4094	800-362-0000	vantageport@libertymutual.com
LIG Marine Managers	281-653-6472		Claims@LIGMarine.com
Louisiana Construction & Industry LUBA	985-612-1230	985-612-6738	
Markel Insurance Company	888-884-5822	888-884-5822	
	800-431-1270	800-362-7535	
<u>Mercury Underwriters</u>	504-834-1666	504-834-1666	underwriting@mercuryundr.com
Midlands Management Corp	800-800-4007	800-800-4007	
NFIP	800-638-6220	800-767-4341	
NSM Insurance Agency Inc	800-970-9778	800-970-9778	
		866-370-	
Orchid	866-370-6505x604	6505x606	claims@orchidinsurance.com
Patriot National Insurance Group	800-948-2561	866-479-1554	
Peachtree Special Risk Brokers	504-830-7335	504-830-7335	
Philadelphia Indemnity Ins Company	877-438-7459	800-765-9744	
Pro Host USA Inc	888-968-6863	888-968-6863	
Professional Liability Brokers	847-816-4480	847-816-4480	
Progressive Security Insurance Co	800-776-2436	800-274-4499	
RLI Insurance Company	800-331-4929	800-444-0406	
		888-301-7475 /	
Risk Management Services	504-837-3100	225-389-9944	
	866-595-8413 /		
Risk Placement Services	985-892-7428	844-777-8323	shreveport.rps_claims@RPSins.com
Riscom	866-265-1557	866-265-1557	
RODCO Worldwide	504-883-5700	504-883-5700	
R-T Specialty LLC	504-343-8014	504-343-8014	andre.fontenelle@rtspecialty.com
Safehold Special Risk Inc	800-842-8917	800-842-8917	

SageSure	8877-304-4785	866-311-7243
SBWC		800-527-0066
Socius Insurance Services Inc	833-476-2487	833-476-2487
Southern General Agency	800-256-8277	800-256-8277
Southwest Risk LP	713-914-9000	713-914-9000
Sports & Fitness Insurance Co	800-844-0536	800-844-0536
		800-828-
Stuckey & Company	800-828-3452x113	3452x122
Summit Consulting	800-282-7648	800-762-7811
Swett & Crawford	815-954-6799	815-954-6799
Texas Mutual Insurance Co	800-859-5995	800-892-5246
Texas Specialty Risk Programs	682-831-1690	682-831-1690
The Republic Insurance Group	800-344-2275	800-344-2275
Travelers Insurance Co	800-842-5075	800-238-6225
Travelers - Victor McKnight		832-752-2231
Trilogy Risk Specialists LLC	888-677-4467	888-677-4467
US Assure (Zurich Builders Risk)	800-800-3907	800-987-3373
US Risk Brokers Inc	800-232-5830	800-232-5830
USG Insurance Services Inc	877-866-3897	877-866-3897
Victor / ICAT	303-447-1155	866-789-3897
Willis of North Carolina	866-704-5115	866-714-5115
World Wide Specialty Programs	877-256-0468	800-987-3373
	800-820-3242, #7 X-	
Wright Flood	5418	800-725-9472
XPT Partners, LLC	800-635-7406	800-635-7406
Zurich	800-382-2150	800-987-3373

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